
From the Directors Desk

Updates from CSDSIP | Dec 2019



6857 South Spruce Street
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The Greek philosopher Heraclitus was credited with the words “Change is the only constant in life”, and that has certainly been true here at CSDSIP. The last few months we have been working to fill a few gaps in our staffing, and I am happy to announce that in the last few months we welcomed three new members to our team.

Communications and Member Relations Specialist

On October 23rd Jillian Harclerode joined CSDSIP in our new Communications and Member Relations Specialist position. Jillian will focus on streamlining CSDSIP messaging to ensure communications are clear, concise, and consistent. You will likely see her at events, documenting achievements and making sure logistics run smoothly.

Jillian is originally from Colorado Springs, Colorado, but she left the state to study Political Communications at the George Washington University before serving two years in the United States Peace Corps in both Mali and on the Comoros Islands. She comes to CSDSIP after working as a Social Insurance Specialist with the Social Security Administration and hopes to put the customer service skills she learned there to work for our members.

Associate Risk Programs Coordinator

After the October 2019 “Snowpocalypse” delayed her start date a few days, we were delighted to have Annell Hodges finally join us as an Associate Risk Programs Coordinator on October 31st.

A true Colorado native, Annell studied mathematics with a concentration in Actuarial Science at CSU after graduating from Conifer High School. You may have seen her playing the trumpet with the CSU Marching Band during her time there! After passing the first Actuarial exam, Annell began her career in the insurance industry with Safelite Solutions as a Claims Adjuster and Quality Assurance Analyst. We look forward to her additions to our team.

Claims Manager

On November 18th we added yet another Steve to the CSDSIP team when Steven Armstrong joined us as our Claims Manager.

Steve comes to us with over 25 years claims experience. He previously worked for ICAT Claim as a Commercial Claims Supervisor. Steve has adjusting and team leadership experience in the fields of commercial property, catastrophe management, commercial litigation and program management including excess & reinsurance programs with pro-rata structures. Steve has also worked with QBE North America, National Farmers Union, GE Young and CO. and AIG.

Steve is a Colorado native who graduated from the University of Northern Colorado after attending Ranum High School. Steve is very excited to join CSDSIP and sees this as an opportunity to give back to his home state.