

# Claims Do Not Get Better With Age

## Filing a timely claim maximizes your CSDSIP resources

When a claim is filed within two business days of an incident, your Claims Team is able to preserve evidence by:

- Attaining more reliable witness testimonies
- Surveying more accurate environmental circumstances (e.g., an icy sidewalk)
- Accessing available recorded footage of the event

When a prompt claim is filed, Members get earlier connections to:

- A wide range of expertise in property, casualty, and litigation claims
- Professional legal guidance if applicable
- A trusted network of vendors to assist with repairs and improvements



📞 303.722.2600

🌐 [www.csdsip.org](http://www.csdsip.org)

🐦 @CSDSIP

# Something Happened, What do I do?

## Steps to follow when an incident has taken place

1. **Document the situation** with videos, pictures, etc.
2. **Gather witnesses.** Look for people who witnessed the event. Ask for contact information.
3. **When talking, less is more.** Express care and compassion. Check in if someone's been hurt. Call emergency medical services if needed, but do not admit liability.
4. **Call our Claims Team** at (303) 722 - 2600 to connect with our next available representative. Our Claims Team is available to Members 24/7. When leaving a voicemail, be sure to include:

- Member name
- Contact person's phone number
- Contact person for the claim
- A brief description of the claim

Claims can also be filed online at [www.csdsip.org/claimreport](http://www.csdsip.org/claimreport).

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